



**Boston Celtics**

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17-TIME WORLD CHAMPIONS

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To whom it may concern:

The Boston Celtics have been doing business with Duplitrion for the past 7 years. When I first met Norm from Duplitrion, I flat out told him I disliked all copier companies as they continually made promises which they could not keep. We had all the major vendors and after 3 years, I had enough of each one of them.

Norm and Duplitrion were truly a pleasant surprise! Duplitrion made service promises just like all the others, but they performed above and beyond my expectations. If we called in an emergency Duplitrion was there in minutes! When we needed short term rentals, the machines were there on time and functioned perfectly. When we requested an on site technician during the NBA Conference Championship series and Finals, a service tech was there on site for every game and stayed until 2:00 am until all copies for the press were made. One Saturday during a Fleet Center promotion for the Bruins, their non-Duplitrion machines were down and they could not get service, I asked Norm for help and a Duplitrion service technician came that day and fixed the Bruins' copiers.

I am happy to say I just signed our ***"third - three year lease" with Duplitrion***. Prior to Duplitrion, we routinely kept changing copier vendors hoping to find a responsive company which fulfilled their promises and could keep up with our last minute demands.

The Boston Celtics have an extremely demanding and exciting environment and Duplitrion has proven that it can keep up with all of our needs.

Whether it is last minute service, bringing in extra machines for an event, the playoffs or whatever Duplitrion is always there with quality machines, networking support personnel and a well trained staff of technicians and I cannot forget Mike Cobb who stayed every night until 2:00 am during the NBA finals until all press packets were completed. Duplitrion's networking people and especially Mike Case are truly second to none.

I highly recommend Duplitrion for any of your office equipment needs. By partnering with Duplitrion and Kyocera, just like the Celtics, you are guaranteed to be on a "winning team".

Jay Wessel

Vice President of Technology